

EDUCATION

Master of Arts in English and Creative Writing, Southern New Hampshire University (Expected 2027)
Master of Fine Arts, Creative Writing, Summa Cum Laude, Southern New Hampshire University (2025)
Master of Science, Information Technology, Magna Cum Laude, UMass Lowell (2018)
Bachelor of Fine Arts, Theatre Arts, Cum Laude, Salem State University (2004)

Graduate Certificate in Online Teaching of Writing, Southern New Hampshire University (2025)

EXPERIENCE

IT Content Author, zyBooks, a Wiley Company, 2025 – Present

Part-time author (core content, quizzes, labs, animations, activities) for CompTIA focused textbooks.

Course/Curriculum Developer/Adjunct Professor, St. Louis Community College, 2024 – Present

Technology instructor creating and teaching IT courses via Canvas in an undergrad degree program.

Adjunct Professor, Purdue University Global, 2022 – Present

Technology instructor teaching Information Technology courses in an undergrad degree program.

Adjunct Professor, Southern New Hampshire University, 2021 – Present

Technology instructor teaching Information Technology courses in an undergrad degree program.

Course/Curriculum Developer/Instructor, University of Jamestown, 2023 – Present

Technology instructor creating and teaching IT courses via Canvas in an undergrad degree program. Courses include Introduction to computing concepts and Introduction to computer networks.

Adjunct Professor, Eastern Gateway Community College, 2020 – 2024

Technology instructor teaching IT courses via Canvas in an undergrad degree program. Courses were focused on CompTIA and Microsoft certification paths.

Chief IT Officer, Everlasting Designs, 2018 – 2024

Provided IT implementation and support for municipal and business clients across MA and RI, including town offices, law enforcement, and emergency services. Ensured compliance with government standards while managing Windows Server environments, Microsoft 365 Government accounts, Hybrid Active Directory, firewalls, and virtualized systems.

Project Manager/Subject Matter Expert/Curriculum Author, Freedom Learning Group, 2018 – 2024

Collaborated with CompTIA as a content reviewer, curriculum developer, and practice question author for certifications including A+, Network+, Security+, and more. Led projects creating thousands of questions for CertMaster products and supported internal content quality control.

Director of Technology, Fairoaks IT, 2012 – 2018

Provided IT services for small business customers in a Managed Service Provider (MSP) environment.

Adjunct Professor, Westwood College, 2010 – 2015

Courses focused on the game design process. Topics include conceptual design skills, asset collection, environment definition and creation, user interface (UI) planning, and gameplay structure.

Adjunct Professor, Johnson & Wales University, Providence, RI, 2006 – 2014A

The curriculum included basic scripting/coding, business applications training, cloud computing, virtualization, security, and digital citizenship concepts.

Subcontracted Technology Trainer, Various, 2002 – 2008

Freelancer Instructor in corporate education programs at Boston University, Roger Williams University, University of Connecticut, Astra Zeneca, Dunkin Brands, General Dynamics, MetLife, and Pfizer.

Manager of Information Technology, Hasbro Interactive/Atari, 1996 – 2002

Global IT Manager whose responsibilities included staff management, IT budgeting, infrastructure management, and game development support. I was also directly responsible for the presence of technology at major industry trade shows, including E3 and Toy Fair.

SKILLS

- Project Management, Leadership, Critical Thinking, Problem Solving, Decision Making, Creativity.
- Curriculum Design and Creation, Course Authoring, Instructional Design, Outlining, Writing.
- Enterprise Networking and Security, IT Industry Standards and Practices, IT Management.

CERTIFICATIONS/LICENSES/MEMBERSHIPS

- Sigma Tau Delta - International English Honor Society,
- Sigma Alpha Pi - The National Society of Leadership and Success
- Quality Matters: Designing Your Online Course
- CompTIA Network+, Project+, Security+
- ITIL Foundation V3, Novell CNA, CNE
- Microsoft MCP, MCSE, MCTS, MOS, Certified Innovative Educator
- FAA Certified (Part 107-UAS/Drone) Remote Pilot in Command
- FBI Infragard (Rhode Island Chapter), CJIS Criminal Justice IS, Security Privacy: Privileged Role
- IGDA (International Game Developers Association)
- SAG-AFTRA (Screen Actors Guild – American Federation of Television & Radio Artists)

PUBLICATIONS

- Breckenridge Mysteries: The Return of the Blackwood Witch, TCHWACHITCHOOLIT Press, 2026.
- Breckenridge Tales: The Secret of the Missing Reporter, TCHWACHITCHOOLIT Press, 2026.
- Introduction to Technology Fundamentals with CompTIA Tech+, zyBooks (Wiley), 2026.